

RESOLUTION NUMBER 2019-01

**A RESOLUTION OF THE GROVELAND COMMUNITY SERVICES DISTRICT
AMENDING THE DISTRICT'S LEAK ADJUSTMENT POLICY**

WHEREAS, the District desires to amend its Leak Adjustment Policy, under which customers of the District who have experienced large accidental losses of water, may apply for an adjustment to their bill.

NOW, THEREFORE, BE IT RESOLVED that GROVELAND COMMUNITY SERVICES DISTRICT hereby amends its Leak Adjustment Policy and is outlined as follows:

The General Manager and/or their designee, is authorized to adjust a customer's water or sewer service account when their bill reflects usage that is significantly greater than normal, due to accidental loss of water through broken pipes or other failures in the property's indoor plumbing system, subject to the following conditions:

- A. The account shows no record of being delinquent for more than 60 days during the past 24 months
- B. One (1) adjustment will be granted within a 24 month period
- C. The customer certifies in writing that the problem causing the usage could not have been foreseen, is not related to negligence in property maintenance and has been repaired and/or resolved within fourteen (14) calendar days of being notified or when the leak was discovered
- D. Leak adjustments must be applied for in writing within 30 days of receipt of billing
- E. No leak adjustments will be granted for loss of water due to irrigation failures
- F. No leak adjustments will be granted for properties operated or used as vacation rentals
- G. No leak adjustments will be granted during District declared drought status
- H. Upon approval of the adjustment, the District will bill each gallon of water used in excess of the normal water consumption on the property, calculated based on the same billing period from the prior year, at the District's Base Usage Rate.

THE FOREGOING RESOLUTION was introduced at a regular meeting of the Board of Directors held on the 8th day of January, 2019, and was passed by the following vote:

AYES: *Directors Armstrong, Edwards, Kwiatkowski, Mora, & Swan*

NOES: *0*

ABSTENTIONS: *0*

Janice Kwiatkowski
Janice Kwiatkowski, President

ATTEST: 
Jennifer L. Flores, Board Secretary

CERTIFICATE OF SECRETARY

I, Jennifer Flores, the duly appointed and acting Secretary of the Board of Directors of the Groveland Community Services District, do hereby declare that the foregoing Resolution was duly passed and adopted at a Regular Meeting of the Board of Directors of the Groveland Community Services District, duly called and held on January 8, 2019.

DATED: Jan. 8, 2019.